ENGAGE22 Virtual Conference Track Agenda

Each virtual session will be presented live and recorded. Schedule is based on Eastern Standard Time.
All recordings will be available until April 1st, 2022.

Course title	Description	Audience (by role)	Day	Time (EST)	Platform
*Roadmap: Intergy	**What:** Learn about the Intergy Transformation Plan, through which the future is designed by you, for you. Our Product Management and Product Development teams have listened to you, gathered your feedback and suggestions, and put them into action as Greenway reimagines the clinical and support staff experience. **Takeaways:** Learn about the refreshed user interfaces to improve product usability, delivery of 100 client-requested feature enhancements, and new strategic partnerships to deliver innovation to your practice.	Administrative, Billing, Clinical, C-Suite, Front office, IT	Saturday	10:00 AM	Intergy
*The Way Greenway Clients are Successfully Using Telehealth	**What:** Addressing how to continue to use telehealth past the COVID-19 pandemic, plus new features to come. **Takeaways:** How clients can utilize telehealth to help their practice create a successful, long-term virtual care strategy while staying compliant.	Administrative, Clinical, Front office	Saturday	10:00 AM	Product-agnostic
*The Great Resignation	**What:** Panel discussion regarding the current employment landscape amid the "Great Resignation." **Takeaways:** Learn what your peers are doing to retain their current staff and attract quality candidates.	Administrative, C-Suite	Saturday	11:30 AM	Product-agnostic
*Support: Navigating My Greenway and our New Beacon Training Dashboard	**What:** A training session on basic functions when utilizing My Greenway and our new training platform, Beacon. **Takeaways:** Clients will see how to navigate through My Greenway and address any known issues, as well as get an overview of how Beacon works from an admin's perspective and a user's perspective.	Billing, Clinical, C-Suite, Front office, IT	Saturday	11:30 AM	Product-agnostic
*Regulatory: UDS Capturing within Intergy	**What:** Learn about UDS reporting and tools to assist FQHCs with UDS capture and MEDCIN forms. Walk through Help guidance in Greenway Insights, plus a look at data capture. **Takeaways:** Enhanced understanding of the Greenway Insights UDS dashboard audience for clinical and administrative staff.	Administrative, Clinical	Saturday	2:00 PM	Intergy
*How to Use People, Process, and Technology to Pursue Your Value-Based Care Goals	**What:** How to achieve sustainable transformation to pursue your value-based care goals for reduced administrative burden, increased clinical team efficiency, and greater patient access to care. **Takeaways:** Knowledge on efficient workflows, processes, and approaches using the Greenway suite in pursuit of patient-centric value-based care.	Administrative, Clinical, Front office	Saturday	2:00 PM	Product-agnostic

Please note, the information outlined in this agenda is subject to change.

ENGAGE22 Virtual Conference Track Agenda

*Data Security in the Healthcare Sector	**What:** Members of Greenway's Privacy, Cybersecurity & Compliance team will discuss administrative, physical, and technological strategies to ensure the confidentiality, integrity, and availability of PHI. We will discuss how you can protect your practice from network penetration, ransomware, and other threats. **Takeaways:** Insights on data security and how to better protect your practice from cyber threats.	Administrative, IT	Saturday	3:30 PM	Product-agnostic
*Regulatory: eCQM Lifecycle — Technical Details	**What:** Learn about the eCQM lifecycle, with details on each measure. **Takeaways:** Know the details of each measure to successfully report in 2022 for eCQMs.	Administrative, Clinical	Saturday	3:30 PM	Product-agnostic
*Roadmap: Greenway Insights	**What:** Learn about the current and future plans for Greenway Insights, the data analytics and regulatory platform for Greenway solutions. In 2022, Greenway Insights will be the regulatory reporting platform for Intergy and Prime Suite. **Takeaways:** Understand the capabilities and use cases for Greenway Insights and how it will aid in regulatory reporting.	Administrative, Clinical, Front office	Sunday	10:00 AM	Product-agnostic
*How to Recognize and Evaluate Opportunities for Value-Based Care within Your Practice	**What:** Discussion of value-based care and its opportunities for transformational changes in terms of care delivery and patient access beyond face-to-face visits. **Takeaways:** Increased understanding of how to leverage opportunities within your practice and make transformational changes that may be required to become patient centric and outcome oriented.	Administrative, Billing, Clinical	Sunday	10:00 AM	Product-agnostic
*Roadmap: Prime Suite	**What:** Learn about the transformation and future of Prime Suite! Our Product Management and Product Development teams have listened to you, gathered your feedback and suggestions, and put them into action as Greenway reimagines the clinical and support staff experience. **Takeaways:** Learn about the new, modernized Prime Suite, which completes its roll-out with the release of v18.35, how we are ensuring your practice meets 21st Century Cures requirements, and how we plan on incorporating client-requested enhancements into the Prime Suite roadmap.	Administrative, Billing, Clinical, C-Suite, Front office, IT	Sunday	11:30 AM	Prime-Suite
*Roadmap: Greenway Clearinghouse Services — Benefits and What's New	**What:** Learn about the latest and greatest features of GCS, how you can use the GCS portal to optimize your billing practices, our improved stability initiatives, as well as the current roadmap and what's coming up. **Takeaways:** Insight into the current state of GCS and where the product is headed.	Administrative, Billing, Front Office	Sunday	11:30 AM	Product-agnostic

ENGAGE22 Virtual Conference Track Agenda

*Revenue Cycle Best Practice: Patient A/R	**What:** From appointment to payment, learn best practice on eligibility, workflows, system setup (statements and collections), and collecting from the patient. **Takeaways:** Learn how to get the most out of your workflows, different best practices, and the importance of understanding your state laws.	Administrative, Billing, Front Office	Sunday	2:00 PM	Product-agnostic
*Regulatory: Patient Centered Medical Homes	**What:** Discussion about PCMH, including how and why a practice might want to pursue PCMH recognition, plus best practices from Greenway PCMH clients. **Takeaways:** Understand PCMH, learn best practices to help transform your practice.	Administrative, Clinical	Sunday	2:00 PM	Product-agnostic
*Greenway Health New Offerings: Greenway Care Coordination Services — How Remote Patient Monitoring can Enhance Your Chronic Care Management Program	**What:** Get information regarding the newest additions to Greenway Care Coordination Services, including Remote Patient Monitoring, Greenway Managed Enrollment (telephonic), and integrated behavioral services. **Takeaways:** How the available programs work and how you can benefit from using Chronic Care Management and Remote Patient Monitoring together for real-time decision making.	Administrative, Billing, Clinical, C-Suite, Front office	Sunday	3:30 PM	Product-agnostic
*Regulatory: The Future of MIPS (MIPS and Intro to MVP)	**What:** Learn about 2022 MIPS and the future of MIPS Value Pathways (MVP) reporting, and what it means for Greenway products. **Takeaways:** Understanding reporting programs and how Greenway will support clients.	Administrative, Clinical, IT	Sunday	3:30 PM	Product-agnostic
*The Way Greenway Clients are Successfully Using Greenway Patient	**What:** Get insight on using Greenway Patient features to optimize regulatory reporting, plus new features to come that will help your practice easily adhere to the 21st Century Cures information sharing requirements. **Takeaways:** With the 21st Century Cures Act coming to fruition, see how GPP/GPM can assist in the transition.	Administrative, Billing, Clinical, C-Suite, Front office	Monday	10:30 AM	Product-agnostic
*The Future of Virtual Care	**What:** What the future of virtual care looks like according to trends in the industry as the COVID-19 pandemic subsides. **Takeaways:** How Greenway's multitude of virtual care products can keep practices up to date with the everchanging healthcare requirements and regulations.	Administrative, Billing, Clinical, C-Suite, Front office	Monday	10:30 AM	Product-agnostic

Please note, the information outlined in this agenda is subject to change.